

FAQ's

1. What is TOTAL STONE®?

TOTAL STONE® is the registered brand name for our extensive line of manufactured stone, brick and specialty panels.

2. Is this real stone?

TOTAL STONE® panels are manufactured stone panels with real stone used on the face, giving real stone texture and color.

3. What are TOTAL STONE® panels made of?

TOTAL STONE® panels are made of polyester resin, fiberglass and real stone powder, making them extremely lightweight and durable.

4. Which is the standard size of TOTAL STONE® panels?

The standard size of TOTAL STONE® panels is approximately 3.70 m² (39.83 sq. ft.).
Width 2.85m x 1.30m height. (9.35ft x 4.27ft).

That's the size we manufacture nearly ALL our panels. TOTAL STONE® panels can be cut down to any size very easily.

5. How much do TOTAL STONE® panels weigh?

WEIGHT: 5 - 6 kg/sq. meter. (1-2 Lbs/sq.ft.)

6. Which is the thickness of TOTAL STONE® panels?

THICKNESS: Approx. 1 cm. (3/16" and contours vary from 1/4" to 2")

7. How many stone styles, textures and colors are available?

TOTAL STONE® currently has over 60 styles, textures and colors available with further styles being developed. Please, contact us for our latest product catalogue.

8. Will TOTAL STONE® panels fade?

No. The exposed face of TOTAL STONE® panels is natural stone, giving it natural color and texture. Existing applications have shown no change in color after years of weathering in various climatic conditions.

9. How long will TOTAL STONE® panels last?

TOTAL STONE® panels are manufactured from the same materials as fiberglass boats, planes and cars, which show no breakdown after decades of exposure to elements such as snow, sun and salt water.

10. Are TOTAL STONE® panels flexible?

Yes, they are flexible and you can create with them vaults, domes, round corners and anything you can imagine!

11. Can TOTAL STONE® panels be affected by humidity?

Moisture can not go through because TOTAL STONE® panels have no pores.

12. Can TOTAL STONE® panels be affected by graffiti?

You should apply an anti-graffiti formula on the panels you think will be subject to graffiti.

13. Can TOTAL STONE® panels be varnished?

Yes, and you can also paint them to change the color. You should use the proper paint for polyester resin.

14. Can TOTAL STONE® panels be used around fireplace inserts?

Yes. TOTAL STONE® panels can be used around gas/electric and wood-burning inserts. Besides, TOTAL STONE® panels are fire retardant. Always refer to the manufacturer's installation instructions and local building codes.

15. Can TOTAL STONE® panels be used on both interior and exterior applications?

Yes. TOTAL STONE® panels consist of materials that do not breakdown in an outdoor environment, making them suitable for both interior and exterior applications.

16. Is there a warranty?

TOTAL STONE® panels have been thoroughly tested by Mother Nature since 1992. That is the best warranty.

17. What maintenance is required?

TOTAL STONE® products are virtually maintenance free. Occasional washing to remove dust and dirt build-up is all that is required.

18. Can TOTAL STONE® products be cut?

Yes. TOTAL STONE® products are easily cut using a grinder with diamond tipped blade or reciprocating saw. Always use appropriate breathing apparatus.

19. How are TOTAL STONE® panels applied to wall and ceiling surfaces?

Major benefits of the TOTAL STONE® panels are their light weight. All that is needed to fix the panels to walls or ceilings are appropriate screws.

20. What kind of surface is needed to install TOTAL STONE®?

TOTAL STONE® can be applied over any structurally sound surface such as wood, drywall, stone, block, brick, metal, etc.

21. How are TOTAL STONE® seams covered up?

TOTAL STONE® panel system uses an epoxy-based putty called “mastic” to cover all seams and screws. Mastic is textured and shaped to conceal all seams, making TOTAL STONE® a seamless product.

22. How do I install TOTAL STONE® panels?

Installation is very easy and quick.

First you should measure the surface to cover.

Cut the panels the size needed.

Panels have to be screwed in the wall. Put the panels together, leaving a small space to create a perfect joint.

Use 20-25 screws per panel.

Following, cover the joints with some MASTIC (mixed with Accelerator to dry faster).

Once the mastic is dry, paint the joints with the provided MASTIC COLOUR PAINT composed by natural stone powder.

23. How should I store the panels?

Panels should be stored in horizontal position in order to avoid deformations.

24. How long will an average job take to complete?

TOTAL STONE® panels allow for quick installation. Anywhere from 100 to 1000 sq.ft. can be installed in a day’s work.

25. How does TOTAL STONE® compare in cost with natural stone?

TOTAL STONE® installed cost is usually much lower than the installed cost of natural stone. TOTAL STONE® require no footings, foundations, permits or preparation, allowing for quick cost-effective installation.

26. How does TOTAL STONE® compare to other manufactured stone products?

TOTAL STONE® revolutionary production techniques allows for quick and clean installation. No mortar, scratch coats, wire lathes or prior preparation is required. Many jobs can be completed in one day.

27. Advantages from real stone.

- Installation is very easy and quick.
- No problem with limitations of weight. For example, in apartments you are not allowed to build a stone wall that may weight tones! (Security laws). Panels are much lighter and the final result is awesome.
- Minimum space taken from the space installed.
- No planning permission required.
- No need for stone tradesmen.
- You can remove them easier than real stones.
- You can install outlet boxes without any problems and remove them. If you remove one, you just have to rebuild the panel with mastic and color.
- You can have wires behind the panels without a problem, so you can install a new TV set or a new telephone in a room.

28. What is the lead time?

Lead time is 21 days from confirmation of P.O. and payment in full.

29. Container capacity: 20" & 40"

In a 20" container, there is room for approx. 1000 m2 + auxiliary material for installation (mastic, mastic color, accelerator, catalogues...)

Please, remember that our selling unit is the PANEL (3.70 m2)

An example of a full container load: 270 panels, 40 angles, 28 arches, 80 beams + auxiliary material for installation.

In a 40" container, there is room for approx. 2000m2 + auxiliary material.

30. Packaging

Our products are suitably packed in containers. Panels lay on pallets. The number of panels on each pallet is different depending on the texture/relief/volume of each pattern.